# **Why remote working** is here to stay

The global pandemic created a seismic shift in the way we work. There will be no going back and no reset - welcome to the new normal.

# In 2020, work changed forever...



100%

of non-essential offices locked down for months.



46%

of employees began working from home.1

## We learnt a hard lesson.

Not being equipped for remote working cost businesses dear:

Not technologically prepared<sup>2</sup> Had little/no WFH experience<sup>2</sup> Didn't have a room to work in<sup>2</sup>

COVID-19 has been labelled as "the most significant social experiment of the future of work"3 and "a time machine to the future".4

Nonetheless, many businesses and employees successfully

### stood up to the challenges of the pandemic:



Organisations responded to sudden changes 25x faster than expected.<sup>5</sup>



of employees say their

productivity improved or stayed the same.6



of employees feel their

digital skills have improved through remote working.7

# As we settle into this new reality...



of employees prefer a mix of

office-based and home working.7

of senior executives intend to alternate home/office.8

28%

of companies are making a permanent reduction in office footprint.9

#### Wherever they are working, individuals must be able to interact with customers and colleagues. In many cases, technology is letting them down.

What's holding them back?

Technical disruptions WFH are leading to:10



and productivity.





dealing with customers.

productive and happy? A happy and engaged workforce is commercially

So, what can businesses do

to set employees up to be

than an unhappy one.11

infrastructure. Unified communication solutions.

Video platforms and digital

Good communication

working remotely with:

Help them stay positive when

Secure mobile apps and cloud-based software.

hangouts.

support.

- Clear ground rules for central
- By supporting hybrid teams with the right

systems access and technical

technology employers can win big.

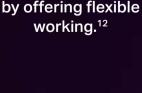
Benefits include, but are not limited to:

Recruit 33% faster



Better work and

personal life balance.





25% less staff turnover.13



**External disruptions** 

are less likely to

It's time for the financial sector to embrace flexibility and turn remote working into better working. The future will see more employees working remotely. Don't wait for a

Gamma (that's us!) provide UC and collaboration solutions to help

companies like yours overcome these challenges.

marketing@gamma.co.uk

crisis, take action now and give them the collaboration and communications solutions they need to be productive wherever they are.

Get in touch with us today to discuss what we can do for your business. 0333 014 0000

- $\label{lem:https://www.ons.gov.uk/employmentandlabourmarket/peopleinwork/\\ employmentandemployeetypes/bulletins/coronavirusandhomeworkingintheuk/april2020$
- https://www.fmj.co.uk/coronavirus-the-uk-is-not-prepared-for-home-working-according-not-prepared-for-home-working-according-not-prepared-for-home-working-according-not-prepared-for-home-working-according-not-prepared-for-home-working-according-not-prepared-for-home-working-according-not-prepared-for-home-working-according-not-prepared-for-home-working-according-not-prepared-for-home-working-according-not-prepared-for-home-working-according-not-prepared-for-home-working-according-not-prepared-for-home-working-according-not-prepared-for-home-working-not-prepared-for-homhttps://hbr.org/2020/04/how-the-coronavirus-crisis-is-redefining-jobs
- https://www2.deloitte.com/content/dam/Deloitte/uk/Documents/human-capital/deloitteuk-workforce-strategies-for-post-covid-19-recovery.pdf https://www.mckinsey.com/business-functions/strategy-and-corporate-finance/ourworking-from-home-postpandemic
- insights/how-covid-19-has-pushed-companies-over-the-technology-tipping-point-and-
- $\label{lem:https://wiserd.ac.uk/sites/default/files/documents/Homeworking\%20 in \%20 the \%20 UK\_Report\_Final\_3.pdf$ https://adeccogroup.co.uk/reset-normal/
- https://www.theguardian.com/business/2020/oct/05/covid-19-has-changed-working-patterns-for-good-uk-survey-finds
- https://www.insider.co.uk/news/more-firms-shifting-permanent-home-22990562  $\label{lem:https://www.riverbed.com/gb/press-releases/riverbed-future-of-work-study-finds-business-leaders-worldwide-are-comfortable-but-not-fully-prepared-yet-for-large-preserved and the statement of the sta$ 
  - shift-to-remote-work.html https://www.politicshome.com/news/article/happy-at-home-employees-want-to-keep
    - https://simpleprogrammer.com/remote-work-companies-advantage/  $\label{lem:https://www.prnewswire.com/news-releases/companies-that-support-remote-work-experience-25-lower-employee-turnover-300530612.html$

